Navigating your ID card

Easy-to-read tabs on both the front and back of the card make it easy for you and your providers to quickly confirm key coverage details and dependent information.

Front of Medical ID Card

The Member tab displays

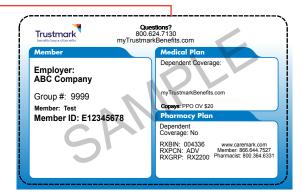
- Your employer's name, group number, and plan type
- Your name and unique ID
- All covered dependents (see Dependent Coverage section)

The Medical Plan tab displays

- Contact information for your Primary PPO network
- Medical copay amounts

The Pharmacy Plan tab displays

- Contact information for your Pharmacy Benefits Manager
- Rx Bin, Rx Group, and PCN numbers
- Pharmacy copay amounts



Dependent Coverage:

- All dependents 18 and older will receive an ID card in their own name
- ID cards for dependents will always show "No" for dependent coverage
- ID cards for the plan subscriber will show "Yes" if their plan covers dependents under age 18
- If the subscriber has no dependents or if all covered dependents are over age 18, their ID card will show "No"

Back of Medical ID Card

The Medical Claims Submission tab displays

- Payer ID for electronic claims submission
- Mailing address for claims submission

The Eligibility tab displays

 Contact information for verifying eligibility and benefits, and checking on the status of a claim

The Care Management tab displays

· Pre-certification phone number and guidelines

Medical Claims Submission

EDI: Payer ID 35182
Malt: Trustmark Health Benefits
P.O. Box 2920
Clinton, IA 52733-2920
Anna participating doctors and hospitals are independent providers and are neither agents nor employees of Aetria.

This card does not guarantee eligibility or payment.

Care Management

PRE-CERTIFICATION RECURED
Call 800.824 7/30 for with ordinary or payment.

Care Management

PRE-CERTIFICATION REQUIRED
Call 800.824 7/30 for withorization.
Viol or your physician are responsible to call:
15 days prior to all non-uigent caire elective admissions

Within 48 hours or the next business day of an urgent care admission.
Failure to call may result in a reduction of benefits.

Expect more. **Benefit** more.



Self-funded plans are administered by Trustmark Health Benefits, Inc.

Trustmark Health Benefits, Inc. is a subsidiary of

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